

Refund Policy - Genesis of Saturn, LLC

Last Updated: May 2026

At Genesis of Saturn, LLC ("we," "us," or "our"), we strive to provide high-quality consulting, research, event planning, administrative, and website design services. Because our work involves time, expertise, and customized deliverables, this Refund Policy explains when refunds may or may not be issued.

By purchasing services through our website or Stripe, you agree to the terms outlined below.

1. All Sales Are Final Once Services Begin

Refunds are not issued once work has begun on your project, consultation, research, event planning, administrative task, or website design service. This includes time spent on communication, planning, preparation, or initial drafts.

2. Refunds Before Work Begins

A full refund may be granted if no work has started. Once work begins, the sale becomes final.

3. Deposits and Retainers

Deposits are non-refundable unless otherwise stated. Deposits secure project time and scheduling.

4. Digital Deliverables

No refunds are issued once digital items or deliverables have been delivered.

5. Missed or Canceled Appointments

Cancellations must be made at least 24 hours in advance. Missed or late-canceled appointments are non-refundable. Sessions may be rescheduled once, subject to availability.

6. Service Dissatisfaction

We encourage clients to contact us at info@genesisofsaturn.com with concerns. Dissatisfaction alone does not qualify for a refund once work has begun.

7. Chargebacks

Initiating a chargeback without contacting us violates these terms. We reserve the right to dispute chargebacks and suspend future services.

8. Contact Us

Genesis of Saturn, LLC

Morrow, Georgia

Email: info@genesisofsaturn.com